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### **ELECTRONIC VOUCHER PAYMENT SYSTEM (EVPS)**

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### **Overview**

The ELECTRONIC VOUCHER PAYMENT SYSTEM (EVPS) has been created to allow courtappointed counsel, including guardians ad litem (GAL), to electronically file a DC-40, LIST OF ALLOWANCES.

The ELECTRONIC VOUCHER PAYMENT SYSTEM- ATTORNEY USER GUIDE is designed for use by court-appointed counsel within the Commonwealth of Virginia. This guide is organized to give an overview of the system, with detailed instructions on how to complete functions using EVPS. It is intended to serve both as a training guide for those who are learning to use the computerized system and as a resource guide for those who have completed training and need follow-up instruction or assistance with problem solving.

EVPS is available 23/7, it is down for maintenance from 4:00 AM to 5:00 AM daily. While the system is available as noted, vouchers may only be submitted to the Court, Monday through Friday, 6:00 AM to 8:00 PM, and occasionally on Saturday.

EVPS is supported by most internet browsers, such as Google Chrome (Best), Microsoft Edge, Bing, and Firefox; however, Internet Explorer is not supported.

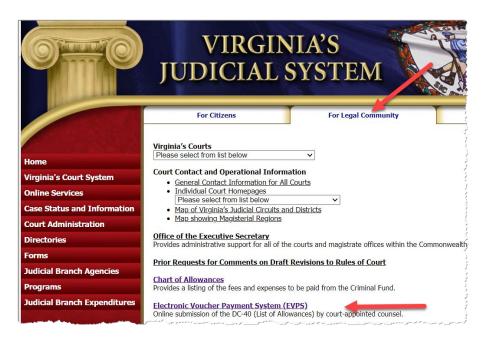
## **Getting Help**

If the user does not get a satisfactory answer to their question or problem by reviewing this guide, which is also accessible through the *Help* icon located in the EVPS navigation bar, they should contact EVPS Support at <a href="mailto:evpssupport@vacourts.gov">evpssupport@vacourts.gov</a>.

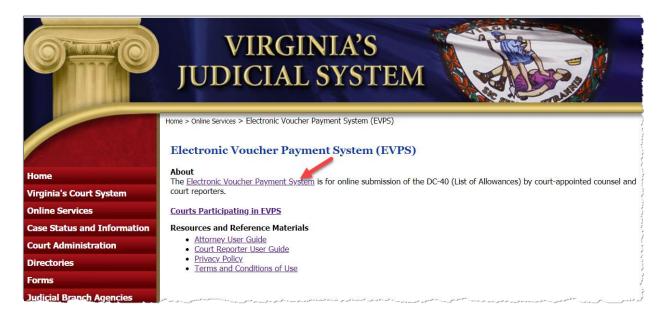
# Registration

The Electronic Voucher Payment System can be found on the VA Courts website (<u>vacourts.gov</u>) under the *For Legal Community* tab.

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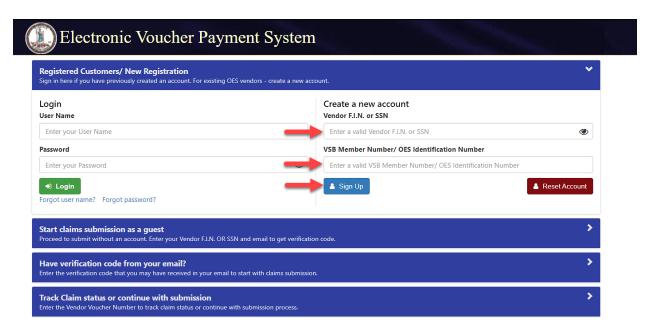


On this page the user may click on the <u>Electronic Voucher Payment System</u> link and will then be taken to the registration/login page. Additionally, the user has access to the Attorney User Guide, as well as the Privacy Policy and Terms and Conditions of Use.



In order to create a new account within EVPS, the user must already be an active OES vendor receiving payments for DC-40 vouchers. If the user is not an OES vendor, then they must contact the OES Accounts Payable Department at 804-225-3346 to complete the documentation needed to become an OES vendor.

To register/create a new account, the user will need to enter the Vendor F.I.N. or SSN, VSB Member Number and select the Sign Up button.



The user will need to continue through the prompts to complete the registration process.

# **How EVPS is Organized**

### **Accessing EVPS**

### Logging in to EVPS for the First Time

Once logged in, the user's personal information will populate based on the information from the Virginia State Bar. This information may be edited for voucher purposes at any time, as necessary.

The user will then be directed to complete the Voucher Preferences section. This information may be edited for voucher purposes at any time, as necessary.

**Note:** The user has the option to add more vendors, by clicking the *Add New Voucher Preference +* or delete vendors as needed.

### Log in EVPS

Registered users will sign in using their User Name (not case sensitive) and Password provided upon completion of the registration portion of the system.

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If you are a registered user and do not remember your user name or password, please use the Forgot user name? or Forgot password? to have your user name or password emailed to you. For more details, please see the "Forgot User Name?" and "Forgot Password?" sections within this guide.

#### **Dashboard**

The dashboard includes all of the user's current vouchers with their reflected status. The user may click on any voucher number, and the voucher details will appear for editing or review.



Vouchers will automatically be removed from the dashboard 30 days after their status has changed to *Processed by OES*. Vouchers are never deleted in EVPS, the user will be able to use the search feature to search for any and all vouchers submitted through EVPS. For more details, see the *Search* section within this guide.

**Note:** The user may delete, recall or print the voucher from the dashboard. For more details, see the Delete Voucher, Recall Voucher and Print Voucher sections within this guide.

### **Navigation Bar**

The navigation bar is found on the right side of the home screen.



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The *Home* icon will take the user to the home screen at any time. When selecting this icon, the home screen will also be refreshed.



The plus icon will allow the user to start a new voucher. Additionally, the user may select the plus icon in the lower right corner.



The *Search* icon will allow the user to search for cases based on any of the following criteria:

- Court Type/Court Name
- Voucher Number
- Case number
- Name (Defendant/Juvenile)
- Judge
- Voucher Status
- Trial/Service Date
- Submitted Date from/to
- Mediator ID

Additionally, the user may search by voucher number on the home screen.





The *Help* icon will provide direct access to the ELECTRONIC VOUCHER PAYMENT SYSTEM-ATTORNEY USER GUIDE. The user may also access the *Frequently Asked Questions, Privacy Policy,* and *Terms and Conditions of Use*. If the user requires additional assistance, they should contact EVPS Support at <a href="mailto:evpssupport@vacourts.gov">evpssupport@vacourts.gov</a>.

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The *Settings* icon will allow the user to view or update any of the account information to include:

- Personal Information The user's personal information is populated based on the information from the Virginia State Bar. This information may be edited for voucher purposes at any time necessary.
- Change password The user may change their password at any time.
- Modify Security Questions The user may modify their security questions at any time.
- Voucher Preferences The user may update, delete and/or add new vendors at any time. For instance, if the user changed firms, the user will need to add the new firm and delete the old firm in this section.

**Note:** For those companies with multiple addresses, an optional, *Suffix Number* field may be completed under the *Voucher Preferences* section. Any questions regarding a suffix number, contact the OES Accounts Payable Department at 804-225-3346.



The Logout icon will allow the user to securely log off EVPS.

### **Notification of EVPS Updates**

When updates have been made to EVPS, the user will be notified upon login. The below popup will appear.



The user may select *Read*, and a listing of the new updates will be displayed.

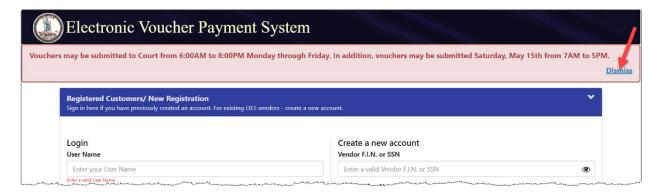
**Note:** The pop-up will display for three logins unless the user selects *Read*.

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### **Message Alerts**

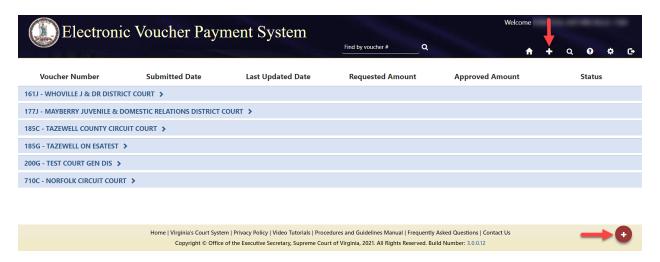
EVPS Admin may add a message on the EVPS login page for all users to view. This message will display any upcoming system maintenance dates or dates that the system will/will not be available. For instance, until EVPS is available 24/7, EVPS Admin will notify users of any Saturdays in which EVPS is available.

The user will have the option to *Dismiss* the message.



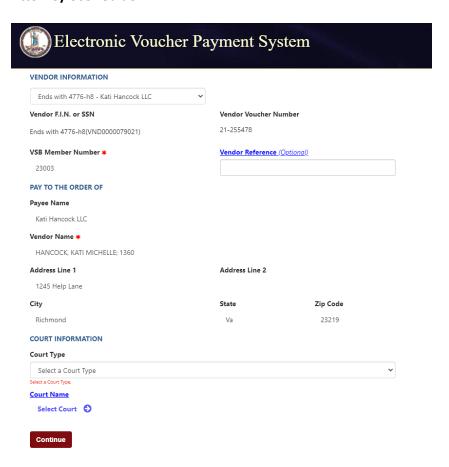
### **How to Start a Voucher**

To start a voucher, the user may either select the plus icon in the upper right corner or the plus icon in the lower right corner.



The user will need to review and complete the *Vendor Information, Pay To The Order Of,* and *Court Information* sections.

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 Vendor Information includes the Vendor F.I.N. or SSN, VSB Member Number, Vendor Voucher Number, and Vendor Reference.

The *Vendor Reference* is an optional field. This information will be printed on the check stub. Do not use any characters other than numbers or letters in this field.

**Note:** If the user has more than one Vendor added on their account, make sure the correct Vendor is selected from the drop-down.

- Pay To The Order Of, should display how the check should be written and requires an entry, including address.
- Court Information includes Court Type which requires the user to select the level of court, for example Circuit, Combined or General District, or J&DR; COURT NAME which requires the user to select the name of the locality that the case was heard.

**Note:** A J&DR Court that is a Combined Court will be listed under *Combined or General District Court,* not *J&DR Court*.

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The user will then be directed to the CHART OF ALLOWANCES and required to select the appropriate allowances code. The user will have the option to edit this selection, if needed before submission.

**Note:** Recently used allowance code sections will be listed at the top for future entries.

### **Voucher Details**

Every voucher will have the navigation bar, banner bar, and voucher header. Additionally, every voucher is divided into five main sections, *Case Information, Time Spent for this Charge, Attachments, Expenses for this Charge,* and *Waiver*.

#### **Banner Bar**



Displayed on the left side of the banner bar:

- Vendor Voucher Number
- Status of the current voucher
- Refresh icon

Displayed on the right side on the banner bar:

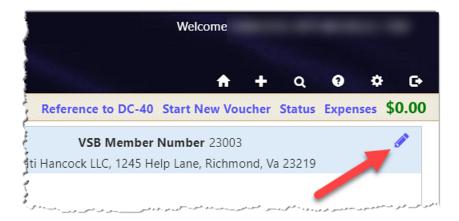
- Reference to DC-40, when selected a blank, readable DC-40 will appear. This DC-40 is for reference and viewing purposes only.
- Start New Voucher, when selected will allow the user to start a new voucher. The current voucher will not automatically be saved.
- Status, when selected will display a detailed summary of the status thus far.
- Expenses when selected will display the expenses for ALL charges on the voucher.
- At the end of the banner bar, the total amount for the voucher (not individual case) will be displayed.

#### **Voucher Header**

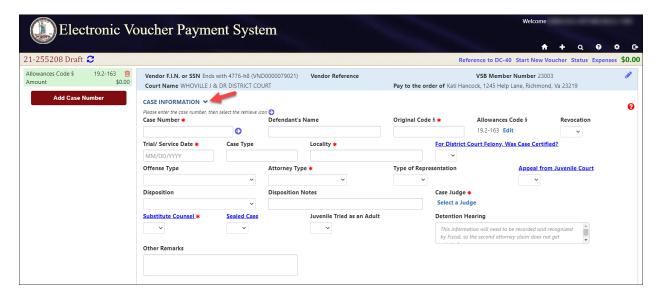


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The voucher header lists the *Vendor F.I.N. or SSN, Vendor Reference* (if applicable), *VSB Member Number, Court Name,* and *Pay to the order of.* If needed, the user may edit these fields by selecting the edit icon.

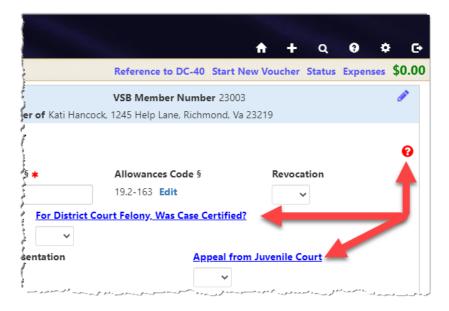


#### **Case Information**



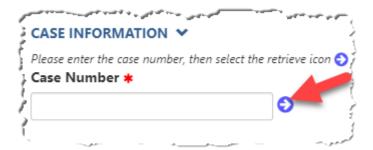
The case information section will include all case related information. There are some helpful links the user may select, such as the red question mark in the corner of this section and the blue, underlined fields.

Additionally, some fields will be required by displaying a red asterisk.



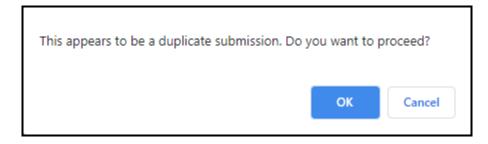
#### **Case Number**

The user will want to start with entering the case number, and then selecting the retrieve icon. By selecting the retrieve icon, the case will be verified, and data will be populated from the Court's Case Management System to the appropriate fields.



Once data has been retrieved from the Court's Case Management System, the user will need to complete the other fields as they relate to the user's individual voucher submission.

If the user has previously, electronically submitted on the case number, a duplicate submission pop-up message will appear.



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If *OK* is selected, date will be retrieved/populated from the Court's Case Management System. If *Cancel* is selected, data will NOT be retrieved/populated from the Court's Case Management System.

**Note:** It is recommended to always select the retrieve icon after entering the case number.

#### **Defendant's Name**

The defendant's name may populate for the user depending on the type of case. For instance, the defendant's name will populate for General District Court cases, and Circuit Court criminal cases; however, Juvenile and Domestic Relations Court cases will not populate a name in the *Defendant's Name* field.

### **Original Code Section**

The *Original Code Section* field will populate based on the original code section entered into the Court's Case Management System. This section is not editable by the user.

**Note:** The *Original Code Section* field will not populate for Circuit Court civil cases; however, this field is required for voucher submission.

#### Allowances Code Section

The user selects the allowances code prior to beginning the voucher. If needed, the user may edit this field after beginning their voucher. The user must save their voucher before selecting the Edit, otherwise, they will lose all voucher information.

#### Allowances Code §

19.2-163 Edit 1

#### Revocation

The user must complete this field if the case is a probation violation. If the user selects *Yes*, the original code section will change to 19.2-306.

#### **Trial/Service Date**

The *Trial/Service Date* field will populate with the last hearing date entered into the Court's Case Management System. The user can edit this field; however, it is required for voucher submission.

**Note:** The trial/service date cannot be in the future.

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### **Case Type**

The *Case Type* field will populate based on the Court's Case Management System. This field is not editable.

### Locality

The *Locality* field will populate based on the Court's Case Management System. This field is not editable.

**Note:** In order to submit a voucher using EVPS, the case must be a Commonwealth of Virginia case. Locality cases cannot be submitted electronically.

### For District Court Felony, Was Case Certified?

The user will need to indicate if the case was certified to Circuit Court. This field is only required for District Court felony cases.

### Offense Type

The *Offense Type* field will populate the offense type based on the Court's Case Management System, only if the case is criminal in nature; however, this field will not populate if the case is an unclassified felony. The user will be required to select the appropriate unclassified felony option.

#### **Attorney Type**

The attorney type is required for voucher submission. The user must select either Court Appointed Counsel or Guardian ad litem.

#### Type of Representation

Depending on counsel representation, the user will need to select, *Juvenile, Mother, Father,* or *Other.* 

**Note:** The user will not be allowed to select both an offense type and type of representation.

### **Appeal from Juvenile Court**

This field will be populated if the case was appealed from Juvenile and Domestic Relations Court. This field is only for Circuit Court juvenile appealed cases.

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### Disposition

This field will populate based on the Court's Case Management System. If the user selects an offense type, a disposition will be required.

### **Disposition Notes**

The *Disposition Notes* field is optional. The information entered will be seen by the Court and the OES Accounts Payable Department.

### **Case Judge**

The Case Judge field is required.

The user will need to select, Select a Judge.



Then the user will search and select the appropriate case judge.



**Note:** When searching for the case judge, search by judges' last name only. This will yield better results.

### **Substitute Counsel**

The *Substitute Counsel* field is required. The user should select *No* if they are the first or only attorney appointed to the case. The user should select *Yes*, if they are the second or sequential attorney appointed to the case.

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#### **Sealed Case**

The user should select YES if the case is sealed. This field is optional.

#### Juvenile Tried as an Adult

The user should select YES if the juvenile was tried as an adult. This field is optional.

#### **Other Remarks**

The *Other Remarks* field is optional. This user may provide additional information to the Court or the OES Accounts Payable Department.

**Note:** The user should not enter any confidential information, such as TAX-ID or SSN, in this field.

### **Detention Hearing**

If the user was only appointed for the detention hearing, they should notate in this field. This information will be recorded and recognized by the OES Accounts Payable Department, so the second attorney does not have their claim rejected.

If notes are entered in the *Detention Hearing* field, a letter of appointment will be required as an attachment.

**Note:** The *Detention Hearing* field is only applicable for District Court cases.

## **Time Spent for This Charge**



The *In Court time* and *Out of Court time* fields are required for voucher submission. The *Hourly Rate* field will populate based on the *Attorney Type* selected (Court Appointed Counsel or Guardian ad litem).

For the *Minutes* field, the user must select the appropriate interval from the drop-down.

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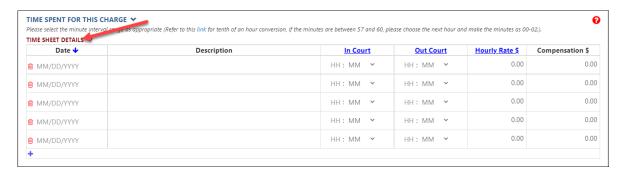
As per the Chart of Allowances, "Time shall be recorded in increments not greater than .10 (6 minutes)," attorneys will now be required to enter their time in 6 minute increments when submitting electronic vouchers.

After the voucher is submitted, EVPS will convert the interval selected to the appropriate 6 minute increment (0, 6, 12, 18, 24, 30, 36, 42, 48, 56), and display it in the *In Court time* and *Out of Court time* minute field.

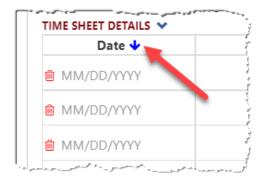
**Note:** Refer to this <u>link</u> for the tenth of an hour conversion chart. If the minutes are between 57 and 60, please choose the next hour and make the minutes as "00-02."

#### **Time Sheet Details**

The user also has the option to enter their time in the *Time Sheet Details* section.



The user may sort the timesheet table by dates in ascending, chronological order.



When the user selects the *Save as Draft* button, EVPS will automatically sort the date in ascending, chronological order.

Once the voucher has been submitted to the Court, the user will have the option to print their detailed time sheet.

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#### **Attorney User Guide**



#### **Attachments**

Attachments may be required based on the requirements outlined in the Chart of Allowances. The user may also attach their detailed timesheet in this section.

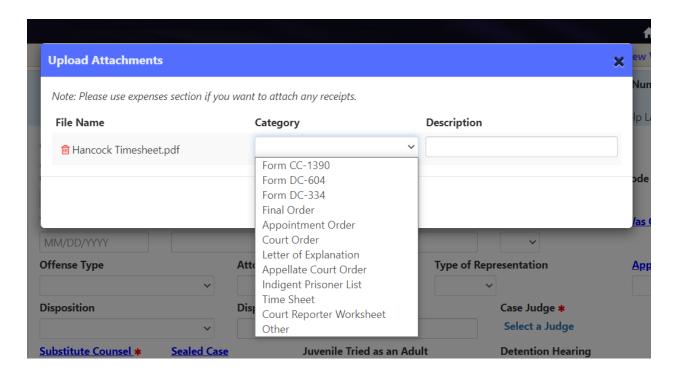
The user will need to select, *Click to Browse*, and select their document they want to attach.



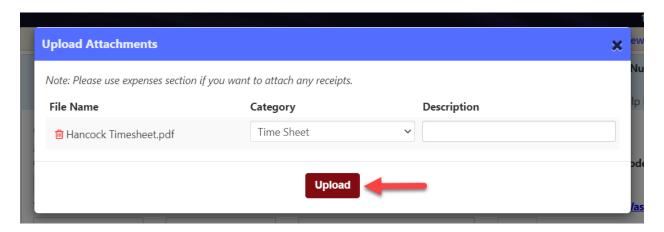
Once the user has selected their document, a category from the drop-down list must be selected. The *Description* field is optional.

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# Attorney User Guide



After a category is selected, select the *Upload* button.



### Attachment requirements:

- Maximum of 10 attachments can be submitted per case number.
- Only claim related attachments should be uploaded in this section.
- The maximum size per file is 25 MB.
- The system allows PDF, JPEG, PNG, and GIF file attachments only.

**Note:** Receipts are to be attached in the *Expenses for this Charge* section NOT in the *Attachments* section.

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### **Expenses for this Charge**

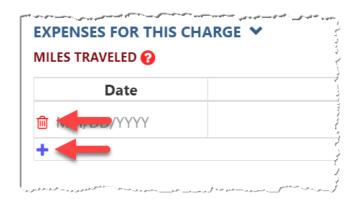
The Expenses for this Charge section has two categories, Miles Traveled and Other Expenses.



#### Miles Traveled

The user will need to enter a date, description, and number of miles. Mileage does not require a receipt. The amount will automatically be calculated based on the current mileage rate.

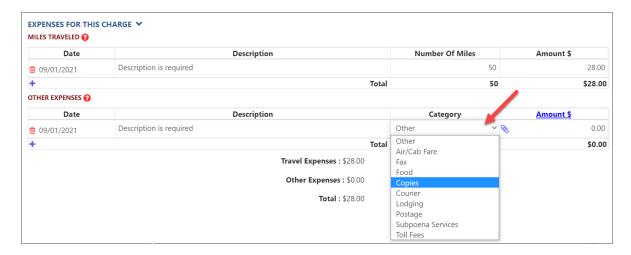
The user may select the red, trash can icon to delete a row or select the blue, plus icon to add a row.



### **Other Expenses**

The user will need to enter a date, description, select a category from the drop-down list, and enter an amount.

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If the individual expense is more than \$20, a receipt will be required. The receipt will need to be attached using the paperclip icon.

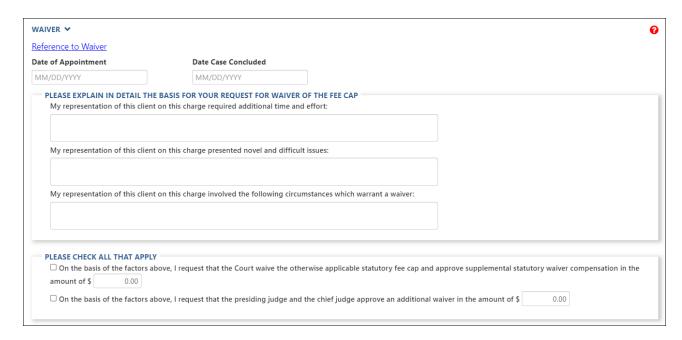


#### Waiver

The user may use this section to request a waiver of statutory limitations on payment of fees, including a supplemental waiver amount up to a certain specified amount and an additional waiver amount to be awarded by the court in which the case is concluded.

There is a *Reference to Waiver* link, when selected, a blank DC-40A form will appear. This DC-40A form is for reference and viewing purposes only.

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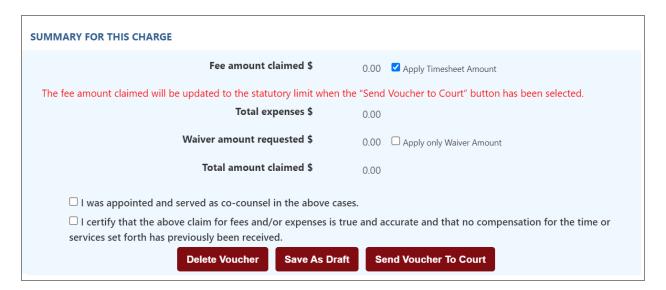


If the user has previously submitted for the statutory limit, and is only requesting the waiver, the user needs to check the *Apply only Waiver Amount checkbox* in the *Summary for this Charge* section. For more details, see *Apply Timesheet Amount* and *Apply only Waiver Amount* sections within this guide.

Note: Waivers are only applicable for chart of allowance code §16.1-267 and §19.2-163.

### **Summary for this Charge**

This section provides the Fee amount claimed, Total expenses, Waiver amount requested, and the Total amount claimed.



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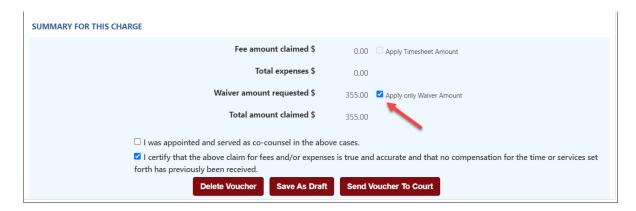
Based on the voucher submission, please check the appropriate box or boxes. For example, if the user served as co-counsel, please select the box, "I was appointed and served as co-counsel in the above case."

### **Apply Timesheet Amount**

The Apply Timesheet Amount checkbox will be checked by default. The user may uncheck this checkbox and manually enter the requested amount; however, the amount can not be more than the amount entered in the Time Spent for this Charge section.

### **Apply only Waiver Amount**

If the user has previously submitted for the statutory fee, and only wants to apply for the waiver amount, the user needs to select the *Apply only Waiver Amount* checkbox.



When the user selects the *Apply only Waiver Amount* checkbox, the *Fee amount claimed* field will become zero, and a fee amount will not be permitted.

**Note:** Waivers are only applicable for chart of allowance code §16.1-267 and §19.2-163.

#### **Delete Voucher**

The user may delete their voucher by selecting the *Delete Voucher* button.

The user has the option to delete their voucher from the dashboard; however, the voucher must have a *Draft* or *Rejected by Court* status.

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# Attorney User Guide



**Note:** To delete a case number, not the voucher, the user may select the red, trash can icon



### **Save As Draft**

The user may select the *Save as Draft* button if they want to save and continue later, or if they want to add more case numbers to the voucher.

#### **Send Voucher to Court**

Once the user has completed their voucher and they are ready to submit, select the *Send Voucher to Court* button.

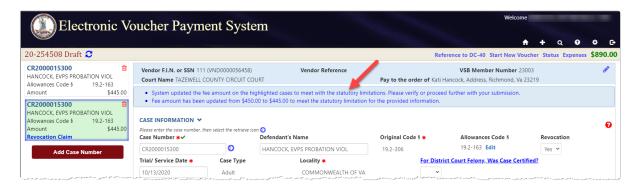
EVPS will automatically update the fees based on the statutory limit.

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The user will then need to select the *Send Voucher to Court* button again in order to successfully submit to the Court. If the voucher has been successfully sent to the Court, the user will receive a "Voucher sent to Court successfully" message.



**Note:** The user will receive an email if the Court rejects their voucher. A rejection reason will be given to the user.

#### Add a Case Number



The user may enter up to 10 cases per voucher. In order to add a case number, the user needs to save their voucher by selecting the *Save as Draft* button. A message will then appear, "Voucher updated successfully." Once the message appears, the user may then select the *Add Case Number* button.

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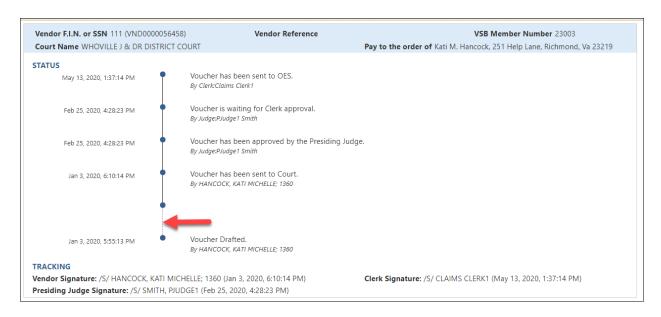
**Note:** After selecting the *Add Case Number* button, the user will be routed to the CHART OF ALLOWANCES. The user will need to select the appropriate chart of allowances code section for the new case being added.

#### **Status**

The user is able to view an up-to-date timeline for the stage of each voucher in the *Status* section.



At a glance the user can track where the voucher is during the approval and payment process.



The user may click on the dotted line to extend the timeline.

### **Recall Voucher**

A recall icon ( ) will be displayed if the voucher can be recalled. The voucher can only be recalled if the voucher status is *Sent to Court* or *Resubmitted to Court*.

The recall icon can be found on the dashboard to the left of the print icon.



The recall icon can also be found on the voucher, itself.

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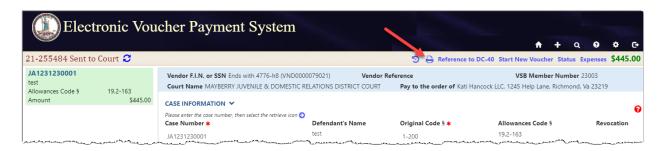
### **Print Voucher**

The user may print their voucher using the print icon. The voucher may only be printed once it has been sent to the Court.

The print icon can be found on the dashboard.



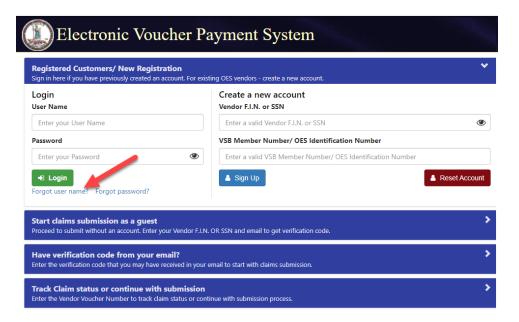
The print icon can also be found on the voucher, itself.



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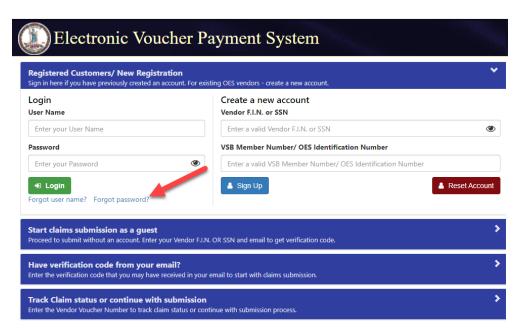
# **Forgot User Name**

If the user does remember their user name, they may select, "Forgot user name?" on the EVPS login page (https://eapps.courts.state.va.us/dc40/landing).



# **Forgot Password**

If the user does remember their password, they may select, "Forgot password?" on the EVPS login page (<a href="https://eapps.courts.state.va.us/dc40/landing">https://eapps.courts.state.va.us/dc40/landing</a>).

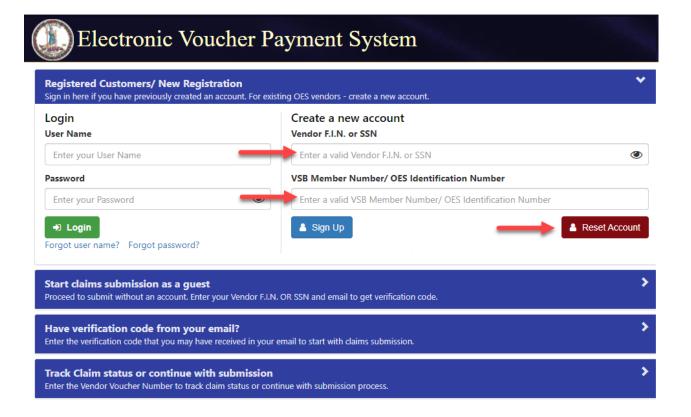


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# **Account Locked/Reset Account**

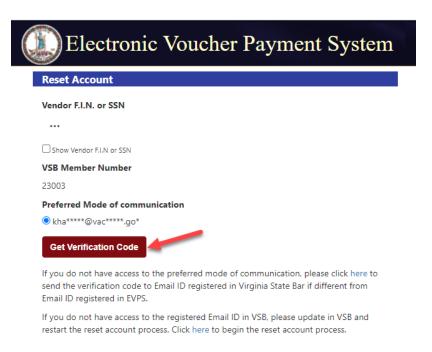
If the user has been locked out of their account, the account will need to be reset. In order to reset the account, the user will need to follow the below steps.

1. The user will enter the Vendor F.I.N. or SSN, VSB Member Number on the EVPS login page (<a href="https://eapps.courts.state.va.us/dc40/landing">https://eapps.courts.state.va.us/dc40/landing</a>), then select the *Reset Account* button.



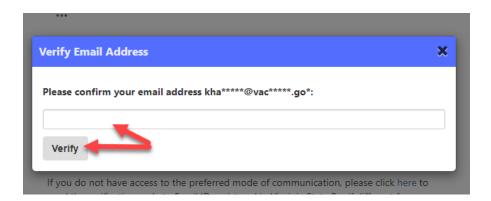
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2. The user will then select the *Get Verification Code* button.

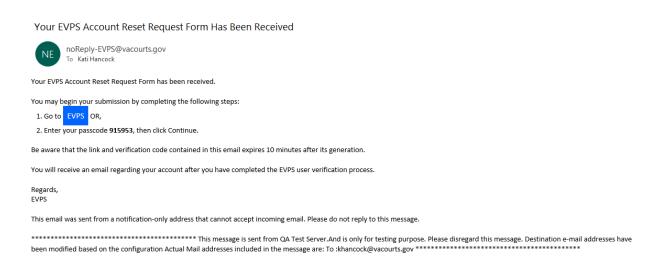


**Note:** If the user does not have access to the mode of communication, they have the option to send the verification code to the email address associated with the Virginia State Bar.

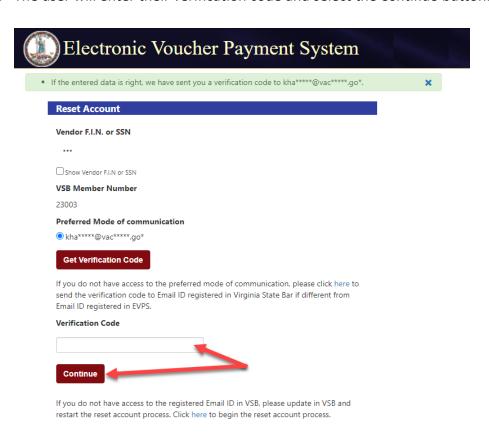
3. The user will then need to enter their email address and select the *Verify* button. An email with be sent with a verification code.



### The email will be from noReply-EVPS@vacourts.gov.

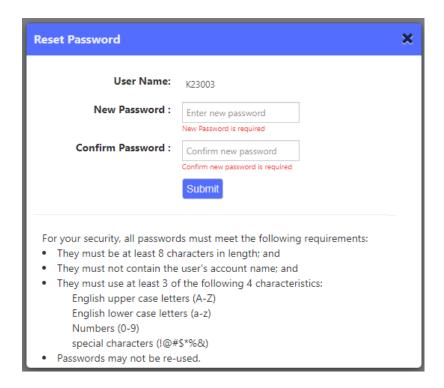


4. The user will enter their verification code and select the Continue button.



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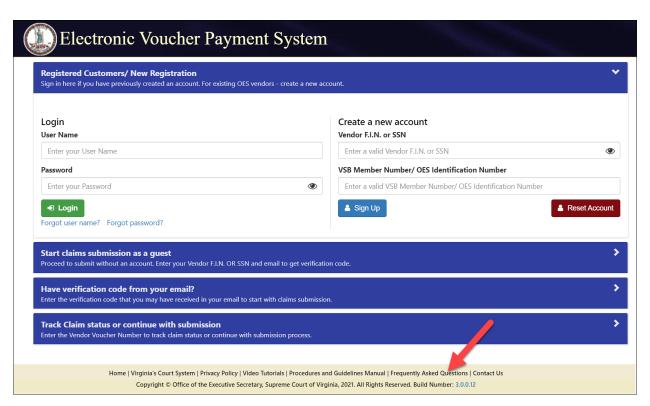
5. Lastly, the user will create a new password. The user's user name is displayed.



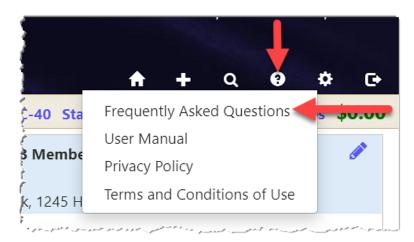
Since the account is being reset, the user will be required to select/answer security questions upon login.

# **Frequently Asked Questions (FAQ's)**

A <u>link</u> to the *Frequently Asked Questions* can be found at the bottom of the EVPS screen.



They can also be found under the *Help* Icon.



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